

Accessibility Statement

At Rinara Thai Massage, we are committed to ensuring that our website is accessible to as many people as possible, regardless of ability or technology. We want every visitor to have a smooth, comfortable experience when browsing our website or booking our services.

Our Commitment

We aim to make our website clear, simple to use, and accessible for all users. This reflects our approach in our spa, where we strive to create a welcoming and inclusive environment for every client.

We work towards following recognised accessibility best practices and standards.

Accessibility Features

To support accessibility, we have designed our website to include:

- Clear and simple language
- Easy-to-use navigation and layout
- Readable text with appropriate contrast
- Mobile-friendly and responsive design
- Structured content that can be used with screen readers where possible

Ongoing Improvements

We are continually working to improve the accessibility and usability of our website. This includes reviewing content, making design improvements, and working towards recognised guidelines such as Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

Assistance and Alternative Access

If you experience any difficulty using our website or need assistance, we are happy to help.

You can contact us directly:

- Phone: 07444 873093
- Email: rinarathaimassage@gmail.com

If you are unable to book online, we offer alternative ways to arrange your appointment:

- Booking by phone
- Booking via email
- Visiting us in person (if applicable)

We will do our best to make sure you can access our services and comfortably.

Feedback

We welcome your feedback on the accessibility of our website. If you encounter any issues or have suggestions for improvement, please contact us. Your feedback helps us improve our service for all clients.

Legal Information

We are committed to meeting our obligations under the Equality Act 2010 and making reasonable adjustments to ensure our services are accessible to everyone.

Updates to This Statement

We may update this accessibility statement from time to time as we improve our website and services.

Last Updated

This statement was last updated on 20 April 2026.